

OFFICE OF THE CITY TREASURER DEPARTMENT METRICS	2011 ACTUAL UNITS	2012 PROJECTED UNITS
<b>Performance Measures</b>		
Number of in-house financial transactions	218,714	235,000
Value of in-house financial transactions	\$2,893,580,447	\$3,200,000,000
Number of animal licenses issued in-house	181	265
Number of payments disbursed	235,766	230,000
Rate of return on short-term pooled cash investments	0.2100%	0.2500%
State of Wisconsin Local Government Investment Pool (LGIP) rate of return (benchmark)	0.1392%	T B D
Average daily short-term pooled cash investment balance	\$213,550,073	\$160,000,000
General fund investment revenue realized on short-term pooled cash investments	\$303,686	\$267,000
Number of real estate lottery and gaming credits	88,873	89,000
Value of real estate lottery and gaming credits	\$8,330,362	\$8,400,000
Number of mobile home lottery and gaming credits	302	305
Value of mobile home lottery and gaming credits	\$25,908	\$26,000
Amount of property taxes collected	\$783,236,218	\$810,000,000
Cost of property tax collection as a percentage of total property taxes collected	0.2564%	0.2545%
Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3)	90.06%	90.00%
Number of property tax bills prepared and mailed	535,390	540,000
Number of tax parcels placed in foreclosure	991	1,200
Number of parcels acquired through foreclosure	464	600
Number of active bankruptcy cases	1,905	1,700
Number of lock box tax payments processed	207,804	210,000
Number of in-house tax payments processed	164,147	160,000
Number of Internet portal tax e-payments processed	1,810	2,000
Number of agency tax e-payments processed	50,402	58,000
Number of ACH installment payments processed	33,521	34,000
Number of taxpayer calls serviced	60,050	62,000